

PeopleTech Company Technology Solutions

Project Case Study

IT Management Services

Company Profile

Industry: Financial Services
Revenue: \$1M - \$1.5M

Situation

A small mortgage and title company needed to get its users online simultaneously. They were originally using modems to connect to the internet and the costs of multiple phone lines along multiple Internet Service Provider (ISP) accounts were sky-rocketing. The users had to get permission from each other before they could connect to check rates and pull down mission critical data to complete their daily business tasks. The office was previously networked with a peer-to-peer setup that was often unreliable. Many competing companies were contacted before PeopleTech, but none could get to this customer for months. Multiple high speed service providers were trying to help this customer but none were capable to come on site and configure each computer. Since each computer had a different Operating System and system configuration, most technicians didn't want to touch the setup without converting the entire office first.

Project Scope

The originally installed network had to be first tested and verified. Some of the switching equipment had to be replaced to support the higher bandwidth that would be achieved. Wiring had to be rerouted so that there was easy access to the entire system. PeopleTech consultants also recommended that the company have a server installed so that traffic on the network was not dependant on any one user's workstation. The team, working side by side with engineers from Dell, Verizon and Linksys reconfigured the network and had the company running at a level of efficiency and speed they had not seen before.

PeopleTech Experience

To solve the problem PeopleTech consultants used the existing peer-to-peer wiring scheme and connected the entire site to a DSL provider and the business saved considerable money on their bottom line. PeopleTech consultants were able to effectively reconfigure the network and save the company money overall. PeopleTech was able to find a solution with a different service provider whose costs were one fifth that of what their original plan called for and the resulting service was superior in both effectiveness and the options the company was offered.

